

Ensuring international coverage

Converge International incorporating ResolutionsRTK is a wholly Australian owned company; one of the largest Employee Assistance Program, consulting and training providers in the country: the first provider in Australia to deliver EAP services: operating since 1960. Today, Converge has over 700 qualified consultants located within close proximity to client organisations enabling maximum provision of coverage and support.

Converge International specialises in understanding workplace behaviours and is at the forefront of instigating positive behavioural change initiatives. Services are underpinned by up-to-date industry research and extensive customer feedback, and are backed by best practice protocol.

Our mission is to partner with organisations to increase the effectiveness and wellbeing of their people, designing and delivering relevant consulting and training services with measurable results because we believe in the possibility of great workplaces.

Led by our highly qualified and experienced team of clinical and organisational psychologists, social workers, industry pastoral counsellors, corporate consultants, mediators, facilitators and a host of specialist consultants, Converge International offers an extensive range of specialised services. In addition, Converge International clients have 24/7 access to a growing suite of online services, information, reports, research and applications to provide fast, simple and easy access to support.

Converge clients represent all levels of business, Government, telecommunications, emergency and defence, health and human services, mining, manufacturing, utilities, aviation, banking, insurance and retail industries. They range from the largest Government and public companies through to smaller private and not for profit workplaces that we can support on a local, state, national and international scale.

In partnering with Converge International, organisations benefit from:

- Practical, cost effective solutions that save time and money
- Responsive and relevant services
- Proactive consultative support that anticipates and targets potential risk
- Swift responses to crises that mitigate immediate and future risk
- Highly experienced professionals who provide individualised solutions.



BUSINESS CHALLENGE

Developing a service delivery framework that has global reach.

VITAE SOLUTION

Partnership with Converge International Incorporating ResolutionsRTK ensures Vitae customers throughout Australasia and other international locations have access to support in time of need.

BUSINESS BENEFITS

- One point of contact for worldwide service
- Adds value to service delivery
- Full range of services available internationally



Lana Schwartz

Manager, Client Services
Principal Consultant

Qualifications

- Masters in Psychology
- Post Graduate Diploma Psychology (Sport)
- Bachelor of Applied Science (Psychology)