

Generating a more supportive workplace

Vitae's 24/7 Freephone Assistance Helpline and Counselling services provide a supportive and open environment for Genesis Energy.

Genesis Energy employs approximately 1,000 staff across New Zealand in its generation and retailing operations. Employees are encouraged to live the organisation's values of Respect, Drive, Imagination and Support in a friendly and supportive culture.

To ensure that support is available to everyone, Genesis Energy engaged Vitae to provide confidential 24/7 telephone support to all employees, backed up with counselling services at its generation sites.

"At Genesis Energy employee wellbeing is important to us. We understand that at times within a person's life they may find it difficult to manage the stresses they face at work or at home. Vitae provides an invaluable service across the organisation," says Greg Tesar, National Health Safety & Quality Manager.

Genesis Energy acknowledge that Vitae's ideals and values fit well with their own. Says Greg Tesar, "Vitae's services support the people component of Genesis Energy's business, and are a key component in our ongoing aim to be a place where talent wants to work".



BUSINESS CHALLENGE

Provide an accessible, confidential staff support service across multiple sites.

VITAE SOLUTION

24/7 Freephone Assistance Helpline, Counselling, Trauma, Drug and Alcohol Services.

BUSINESS BENEFITS

All employees have someone objective that they can talk to openly and in confidence. Vitae's services support Genesis's culture and values, and their aim to be an Employer of Choice.