

## Generating a more supportive workplace

### Vitae's 24/7 Freephone Assistance Helpline and on-site services provide a supportive and open environment for Genesis Energy.

Genesis Energy employs approximately 1,000 staff across New Zealand in its generation and retailing operations. Employees are encouraged to live the organisation's values of Respect, Drive, Imagination and Support in a friendly and supportive culture.

To ensure that support is available to everyone, Genesis engaged Vitae to provide confidential 24/7 telephone support to all employees, backed up with on-site services at its generation sites.

"At Genesis Energy employee welfare is important to us. We understand that at times within a person's life they may find it difficult to manage the stresses they face at work or at home. Vitae provides an invaluable service across the organisation - in particular the on-site support at Huntly Power Station, where people find they can talk freely with an independent person in confidence and without being judged," says Bill Ashurst, Health Safety & Risk Manager.

Genesis Energy acknowledge that Vitae's ideals and values fit well with their own. Says Bill Ashurst, "Vitae's services support the people component of Genesis's business, and are a key component in our ongoing aim to be an Employer of Choice".



#### **BUSINESS CHALLENGE**

Provide an accessible, confidential staff support service across multiple sites.

#### **VITAE SOLUTION**

24/7 Freephone Assistance Helpline and On-site Services

#### **BUSINESS BENEFITS**

All employees have someone objective that they can talk to openly and in confidence. Vitae's services support Genesis's culture and values, and their aim to be an Employer of Choice.